



Local resources for federal employees include:

Effective January 9, 2019 Secretary Designate Bill McCamley has issued an emergency provision to the Unemployment Insurance rule waiving the work search requirement for affected federal employees for up to 180 days. The New Mexico Department of Workforce Solutions is offering the following guidelines to essential and non-essential federal employees who have been furloughed due to the federal government partial shutdown when applying for Unemployment Insurance (UI) benefits:

- Federal employees affected by the federal government shutdown who are on furlough or are required to continue work without pay are eligible to file for unemployment.
- There are two ways to file for unemployment:
 - **Online** by going to the New Mexico Workforce Connection Online System at www.jobs.state.nm.us. Individuals can then access the UI Tax and Claims system. The online system is available to take initial claims and weekly certifications from 4:00 a.m. to 9:00 p.m. Sunday through Friday.
 - **By phone at 1-877-664-6984** the UI Operations Center is open from 8:00 a.m. to 4:30 p.m. Monday through Friday.
- Employees who receive unemployment benefits and also later receive a retroactive payment from their employer for the same time period will need to repay the UI benefits received.
- [Department of Workforce Solutions resource page](#)

Financial Assistance

- [HelpNM](#)
- [Nusenda Credit Union](#)
- [Bank of America](#)
- [Navy Federal Credit Union](#)
- [Rio Grande Credit Union](#)
- [U.S. Eagle Federal Credit Union](#)
- [U.S. Employees Credit Union](#)
- [Wells Fargo](#)

Food Resources

- [Hunger Free America](#)
- [Storehouse New Mexico](#)
- [Albuquerque Public Schools](#)
- [Supplemental Nutrition Assistance Program](#)

Utility Assistance

- New Mexico Gas Company - (888) 664-2726
- [PNM](#) - (888) 342-5766
- Albuquerque Bernalillo County Water Utility Authority - (505) 842-9287
- Santa Fe Water Utility - (505) 955-4333
- Rio Rancho Utilities Payment Deferral - (505) 891-5020

****Call specialists are trained to provide services in a confidential and compassionate manner.*